



**UMR DIRECTORY**  
**For**  
**CPC Commodities**  
**Group #: 76-415316**



**CPC Commodities**

Name	Title - Responsibility	Direct Phone	Email Address
Kassie Celsor	Human Resources	270-266-4034	kcelsor@cpccfeeds.com

**Bim Group**

Name	Title - Responsibility	Direct Phone	Email Address
Benji Marrs	Senior Benefit Strategist	859-255-9455 x103	benji@bimgroup.us
Tracy Whipple	Account Executive	859-255-9455 x113	tracy@bimgroup.us
Ashley McCollum	Account Coordinator	859-255-9455 x138	ashley@bimgroup.us

**UMR Contact List**

Name	Title - Responsibility	Direct Phone	Email Address
Terri Rowland	Strategic Account Executive	859-825-6161	terri.rowland@umr.com
Kim Williams	Field Account Manager	859-825-6142	kim_t_williams@umr.com
Tiana Donovan	Operation Service Manager	952-251-4971	tiana_donovan@umr.com
Jennifer Colwe	Billing Representative	501-369-6092	jennifer_s_colwe@umr.com
Jennifer Weigel	Banking Coordinator	763-347-6070	jennifer.weigel@umr.com
Anitra Lara-Smith	Enrollment Specialist	501-369-6012	anitra.lara-smith@umr.com
Brittany Gilliland	Electronic Eligibility Specialist	763-348-6208	brittany_gilliland@umr.com
Carolyn Geis	CARE Consultant	763- 330-5768	carolyn.geis@umr.com
Lisa Hendricks	CARE Support Specialist	952-406-5861	lisa.hendricks@umr.com
<b>Member Customer Service and Provider Search</b>	www.umr.com	800-826-9781	
UHC Choice Plus Network			
<b>UMR Pre-Auth/Case Mgmt</b>		866-494-4502	
<b>Medical Claims Address:</b>			
PO BOX 30541			
Salt Lake City, UT 84130-0541			
<b>HSA - Optum Bank (#910249)</b>			
Broker Employer Service Team		866-234-8913 option 4	hsagroup@optumbank.com
Customer Service		866-234-8913	

**Optum Rx**

Name	Title - Responsibility	Direct Phone	Email Address
Matt Richmond	Strategic Account Executive	952-251-0899	matthew.richmond@optum.com
Hannah Beard	Centralized Advocacy, Resolution & Escalation Specialist	952-251-3386	Optumrxumr5@optum.com
Cheryl Brown	Sr. Pharmacy Account Manager	763-732-6563	cheryl.a.brown@optum.com

Undoubtedly, members will have questions regarding UMR. Please direct all members to call the **Customer Service Team** with any questions regarding benefits, claims or eligibility. If the member is unable to resolve their problem with the Customer Service Team and requests additional assistance from you, please contact one of the individuals listed above.